



INS10492

Installation Guide

Guía de Instalación

Guide d'installataion

SERVICE UPDATER KIT

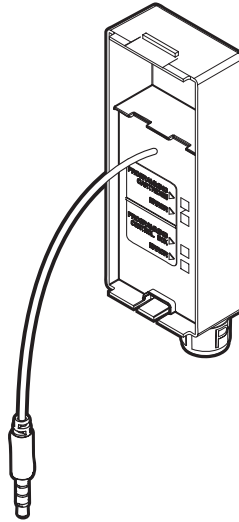
Service Kit 169032

SERVICE UPDATER KIT

Service Kit 169032

SERVICE UPDATER KIT

Service Kit 169032



HELPFUL TOOLS

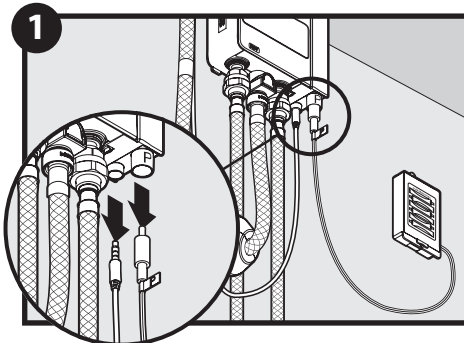
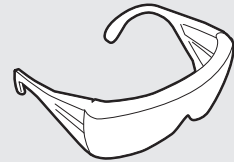
For safety and ease of faucet replacement, Moen recommends the use of these helpful tools.

HERRAMIENTAS ÚTILES

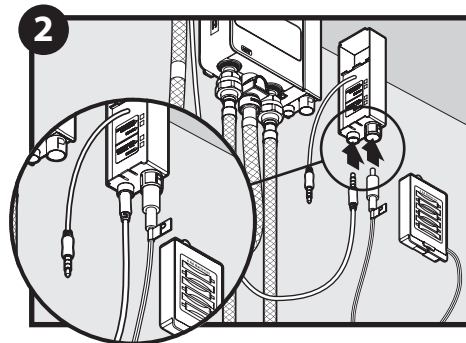
Para que el cambio de la llave sea fácil y seguro, Moen le recomienda usar estas útiles herramientas.

OUTILS UTILES

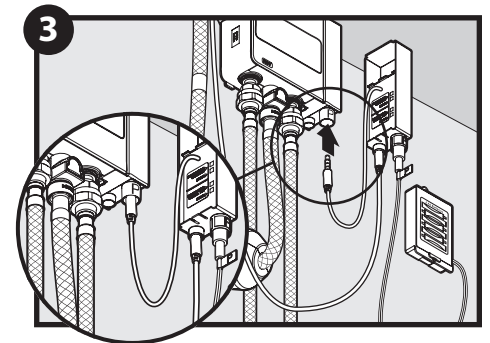
Par mesure de sécurité et pour faciliter l'installation, Moen suggère l'utilisation des outils suivants.



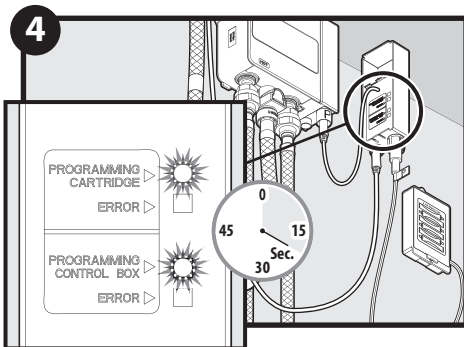
Remove data cable and power cable from Control Box.
Remove data cable and power cable from Control Box.
Remove data cable and power cable from Control Box.



Insert data cable and power cable into Service Update Kit.
Insert data cable and power cable into Service Update Kit.
Insert data cable and power cable into Service Update Kit.



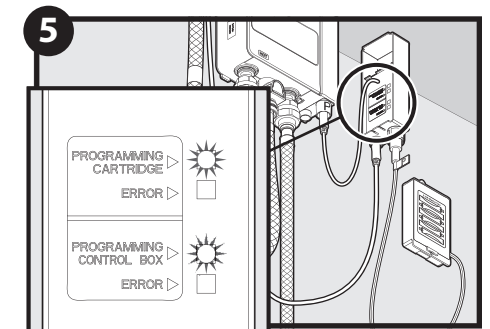
Plug Service Update Kit cable into power port of Control Box.
Plug Service Update Kit cable into power port of Control Box.
Plug Service Update Kit cable into power port of Control Box.



Programming will start automatically. Green & red LEDs will blink for 20 seconds indicating programming in process.
Do not disconnect any of the connections while programming is in process.

Programming will start automatically. Green & red LEDs will blink for 20 seconds indicating programming in process.
Do not disconnect any of the connections while programming is in process.

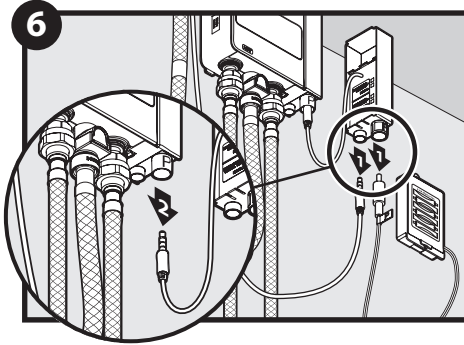
Programming will start automatically. Green & red LEDs will blink for 20 seconds indicating programming in process.
Do not disconnect any of the connections while programming is in process.



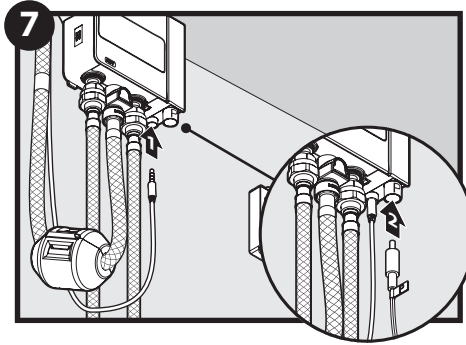
Once Green & Red LEDs turn solid, the programming is complete.

Once Green & Red LEDs turn solid, the programming is complete.

Once Green & Red LEDs turn solid, the programming is complete.



1. Disconnect the cables from Service Update Kit.
2. Disconnect Service Update Kit from Control Box.



1. Plug the data cable into Control Box.
2. Connect the power cable to Control Box.

Faucet will go through the normal start up process. Make sure there are no objects or people within 3 feet of the faucet during the start up process.

Faucet will go through the normal start up process. Make sure there are no objects or people within 3 feet of the faucet during the start up process.

Faucet will go through the normal start up process. Make sure there are no objects or people within 3 feet of the faucet during the start up process.

Troubleshooting / Resolución de Problemas / Résolution de problèmes

| Symptom | Probable Cause(s) | Recommended Action(s) |
|--|---|--|
| Water does not flow and Blue LED on the front of the spout does blink. | 1. Water supplies are not turned ON. | Turn ON the water supplies (Step 16). |
| Low flow in HOT/COLD/BOTH. OR Only HOT or COLD flow. | 1. HOT/COLD/BOTH water supplies are not turned ON. 2. Pinched or kinked hoses. 3. Clogged filters. | Turn ON the water supplies (Step 16). Make sure all hoses are not pinched or kinked. Clean both filters (See pages 16-17). |
| Sensors not functioning. OR Sensor range too short. | 1. Protective labels were left on the sensors during faucet startup process. 2. Sensors are deactivated. | Remove the labels from the sensors and repeat faucet startup process.* Reactivate sensors (page 15). |

| Symptom | Probable Cause(s) | Recommended Action(s) |
|--|---|--|
| Water does not flow and Blue LED on the front of the spout does blink. | 1. Water supplies are not turned ON. | Turn ON the water supplies (Step 16). |
| Low flow in HOT/COLD/BOTH. OR Only HOT or COLD flow. | 1. HOT/COLD/BOTH water supplies are not turned ON. 2. Pinched or kinked hoses. 3. Clogged filters. | Turn ON the water supplies (Step 16). Make sure all hoses are not pinched or kinked. Clean both filters (See pages 16-17). |
| Sensors not functioning. OR Sensor range too short. | 1. Protective labels were left on the sensors during faucet startup process. 2. Sensors are deactivated. | Remove the labels from the sensors and repeat faucet startup process.* Reactivate sensors (page 15). |

| Symptom | Probable Cause(s) | Recommended Action(s) |
|--|---|--|
| Water does not flow and Blue LED on the front of the spout does blink. | 1. Water supplies are not turned ON. | Turn ON the water supplies (Step 16). |
| Low flow in HOT/COLD/BOTH. OR Only HOT or COLD flow. | 1. HOT/COLD/BOTH water supplies are not turned ON. 2. Pinched or kinked hoses. 3. Clogged filters. | Turn ON the water supplies (Step 16). Make sure all hoses are not pinched or kinked. Clean both filters (See pages 16-17). |
| Sensors not functioning. OR Sensor range too short. | 1. Protective labels were left on the sensors during faucet startup process. 2. Sensors are deactivated. | Remove the labels from the sensors and repeat faucet startup process.* Reactivate sensors (page 15). |